DX-TL4716E
Common Questions and Answers

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General Questions:

1. What is a DX-TL4716E?

• The DX-TL4716E is a 16 channel Triplex Digital Video Recorder (DVR) that can Record, Live View and Playback at the same time on a single screen. The DVR records at up to 200pps, using independent pictures per second recording and quality grade per channel. The unit comes with a built in CD/DVD and supports web browser and intelligent LAN/WAN software.

2. Is there more than one TL4716 model available? And what is the difference between models?

• There is one model, with multiple HDD options available. The DX-TL4716E can support two hard drives, of up to 2Tb each. Contact your local sales office for HDD compatibility information.

3. What kind of an operating system does it use?

• The DX-TL4716E uses an embedded Linux OS with Mitsubishi proprietary modifications and is not susceptible to PC viruses.

4. How stable is the system?

• Since it has been developed using Linux, and does not run any PC software, the DVR is very stable. It does not use FAT32 type files, so is not affected by PC viruses.

5. Is the DVR simplex, duplex or triplex? Please define operations.

• The DX-TL4716E is a Triplex DVR that can Record, Live view and Playback from any recorded channel on a single multiple display screen.

6. What is the picture resolution?

• The DX-TL4716E picture resolution is 720x288 field recording or 720x576 frame recording

7. What is the viewable display rate in single or multiple camera mode?

•Display rate is 800 field/sec/display or 50 fields/channel.

8. How many cameras can be connected to the DVR?

• The DX-TL4716E is a 16 camera recorder. Each camera input has a looping output where these outputs can be used as spot monitors.

9. Can you connect multiple units together?

• Yes and No. Physically the DX-TL4716E cannot be cascaded, each DVR is stand alone. (see DX-TL5000E for cascade functionality). If you use the DX-PC200 application software you can access & display multiple DVR's in a single screen.

10. What kind of password security is supported?

• The DX-TL4716E supports two types of lock functions. Simple Lock and Password lock. By Pressing LOCK button, Simple Lock is activated. Simple Lock locks out all functions of the DVR. Password Lock has three levels; each level provides different access levels to the DVR.

Operations:

1. How does the unit interface with the User and Installer?

• The DVR uses a GUI (Graphical User Interface) which is accessed either by the front panel or a USB mouse (or both). The user GUI is divided into 3 menu's User, Setup, and System.

2. What is the operational difference between monitor A and B ?

• Both monitor A & B support multiple display, with triplex operation. The only difference between the two is that monitor B does not display the Menu.

3. What is Triplex operation ?
• Triplex operation is where on a single multi display screen (4, 9, 10, 13 or 16) you can simultaneously view live footage, playback from one channel and record.

4. What is a bookmark and how is it used?
• A Bookmark is the ability to identify or mark when reviewing (playback) a point for future reference. The beginning of an incident for example can be Bookmarked. This bookmark can be used to protect this area, to search and also to copy.

5. What is the purpose of the Zoom button?
• Zoom is digital zoom. You can enlarge the image, 2X, 4X. You can also move around the enlarged image area.

6. What is the function of the Jog/Shuttle?
• The Jog/Shuttle is used for playback functions only. When in Pause mode, you can fast forward or reverse. Also from Pause you can advance or reverse a field at a time. Also, when reviewing using the Shuttle you can lock the review speed by pressing Pause key.

7. What is the built in copy device?
• The DX-TL4716E comes equipped with a built in (-) CD/DVD writer.

8. What is the HELP key for?
• The help key when pressed provides you information on the particular screen you are working with. Also, when an ALERT is displayed on the monitor screen, pressing the Help key will provide you information on why the ALERT is being displayed.

9. What is the LOCK button?
• The DX-TL4716E supports two Lock modes, Simple Lock and Password Lock. The LOCK button is used to activate each of the two modes.

Search Function:
1. What kind of search functions are supported?
• The DX-TL4716E supports 5 search modes, Time Date Search, Alarm List Search, Bookmark Search, Search by Motion and Find Data Storage Location.

2. Can I specify the cameras to include in a search?
• The DX-TL4716E allows you to specify a single or multiple cameras or channels to be used during the search function.

3. Can I search data copied to a CD/DVD or other type of copy media?
• The DX-TL4716E allows you to search any recording device containing previously downloaded footage, including CD/DVD, USB memory and USB HDD.

4. What is motion search?
• The DX-TL4716E support Motion Search where you can specify an area of the field of view of the recorded image and search for any movement in that area. For example, if a laptop ended up missing and the last place it was seen was at a persons' desk, you can select the desk as the area of motion and the search will bring-up any related video.

5. What is a Bookmark search?
• Bookmark search uses any registered Bookmark as the point of reference and can retrieve the related video.

Copy Functions:
1. What is the simplest way of copying data ?
• The simplest copy process is utilizing the Bookmark function. When copying, simply select the bookmark numbers for the beginning and ending and select copy.

2. What copy devices are supported?
• The DX-TL4716E comes with a built in CD/DVD writer, also USB memory sticks and external USB hard drives can be used.

3. Can you copy all or specific cameras?
• The DX-TL4716E copy process is very flexible, you can copy any combination of cameras required. For example you can copy one camera , all cameras or cameras 3,5,7,12 & 16 etc.

4. Do you need special software to playback copied data?
• The DX-TL4716E copies the selected playback video on to the target device with a copy of the viewing software.

5. Is copied data watermarked ?
• Data copied from the DX-TL4716E is watermarked. To verify the watermark, the media must be played back on a DX-TL4716E, it does not have to be the original DVR.

6. What is the difference between Copy1 and Copy2?
• The DX-TL4716E supports Copy and Backup functions. Copy 1 is the copy process where you can copy a small clip of video. Copy 2 is more of a back-up or archive process.

7. What is the calculate function?
• The DX-TL4716E needs to know the size of the media being used for the copy process to ensure the copy function can be completed. When you select the storage device and calculate, the DVR looks at the media being used, evaluates the clip of video and informs you the size of the clip to be copied and it also provides you with the number of media pieces (of CD/DVD) needed to complete the copy.

Protecting Data:
1. What is 'Protect Data' and how is it used?
• The DX-TL4716E allows you to protect important data from being erased. Up to 500 specified areas can be locked preventing accidental deletion of important data. Data can be protected by selecting the bookmarks at the beginning and end of the required timeframe.

2. Can I unprotect data?
• Data can be unprotected by disabling the protection in the protected data list.

3. Can I view protected data?
• Protected data can be viewed normally.

PTZ Cameras:

1. How many PTZ cameras can be connected to the DVR?

• The DX-TL4716E supports up to 16 PTZ cameras, each camera input can also be connected to a PTZ camera.

2. How are the PTZ cameras controlled?

• The DX-TL4716E can control PTZ cameras in many different ways. Locally at the DVR, you can control the PTZ camera via Jog/Shuttle, or via optional keyboard (KB5UE). Remotely you can also control the PTZ camera via DX-PC200 the application software that is available with every unit.

3. Are PTZ presets supported?

• The DX-TL4716E supports functions that are supported by the PTZ camera. If the PTZ camera supports presets then they are also supported by the DX-PC200 software.

Recording:

1. What is the total picture recording rate?

• The DX-TL4716E can record up to 200 fields per second. The settings per camera can be set as global or independent.

2. Are the per camera record settings Global or Independent?

• The DX-TL4716E camera settings can be set either globally or independently.

3. What is the maximum and minimum recording rate per camera?

• The DX-TL4716E maximum per channel record settings is 25pps and minimum per channel record is .125pps.

4. What kind of recording format is used and is there more than one file size?

• The DX-TL4716E utilizes JPEG2000 as the recording compression. There are a total of 6 picture grades that range from L1-L6 where the smallest file size is 5K and largest is 34K.

Alarm Recording:

1. What kind of alarm triggering is supported?

• The DX-TL4716E is very flexible and supports a variety of alarm triggering. Alarms can be triggered via external contact or Motion Detection or a combination of both.

2. Can you specify what cameras to record on alarm?

• The DX-TL4716E allows you to select specific or all cameras for Alarm recording. On alarm activation, selected cameras only will record. In addition, via the Alarm Plus feature you can also record cameras set for alarm recording in addition to normal recording.

3. Are camera recording requirements of pictures per second and file size, global or independent?

• The DX-TL4716E Alarm channel recording can be set globally where all the cameras use the same recording settings or they can each be set independently.

4. How many alarm inputs are supported?

• The DX-TL4716E has 16 external alarm inputs

5. How many alarm outputs are supported?
• The DX-TL4716E has 16 Alarm outputs

6. Are alarm relays supported?
• The DX-TL4716U has 4 Alarm Relay outputs

Audio Recording:
1. How many audio inputs for recording are supported?
• The DX-TL4716E supports one channel for recording audio. This channel can be assigned to any camera video input.

2. What is the minimum picture record rate required to record audio?
• The DX-TL4716E can record audio down to .25PPS.

3. Is the recording channel assignable or fixed?
• The DX-TL4716E audio channel can be assigned to any camera input.

Schedule or Timer Recording:
1. What is Schedule or Timer Recording?
• The DX-TL4716E supports three types of recording: Regular, Alarm and Timer recording. Timer recording is where you can setup a time schedule that includes day of week, time of day, holidays and after hours for the DVR to follow. The DVR will then start recording when scheduled, also stop, archive, switch to specific cameras and camera settings + more.

2. How many timer recording patterns are supported?
• The DX-TL4716E supports two Timer Program configurations (ie Normal & Holiday), each with 8 fully configurable scheduling patterns.

3. What is the difference between RECORDING PATTERN A-D?
• The DX-TL4716 has 4 definable recording patterns labelled A to D. The basic difference is that recording pattern A is default recording pattern and is the only one that can be used for regular recording (Regular recording is where you press the front panel REC Button). All patterns (A thru D) can all be used for Timer Rec. mode.

4. What is an application or operational example of schedule recording?
• Typically, Timer recording is used for businesses that are open during the day and closed at night. In this example, Timer recording would be setup to record 8:00am to 5:00pm with all cameras and after hours from 5:00pm to 8:00am at which point the DVR would be setup to record only main areas like entrance, back door cameras. Also, you can setup the DVR to archive recorded video at a particular time (i.e. on Saturday at 7:00PM).

5*. How do I activate Timer Recording?*
• To activate Timer REC. on the DX-TL4716E simply press the Timer button found inside the front door.

6. Why is the DVR beeping when I activate Timer Recording?
• You must first have the time and date set and the record program pattern correctly configured.

7. What is SPECIAL in Timer Recording?

• 'Special' in Timer recording is where you can specify a certain timeframe. For example you can specify Friday at 8:00PM to Monday 8:00AM as Special. Then when you use Special the DVR will know to follow that time for the recording conditions you specify.

Motion Detection:

1. What is the purpose of motion detection?

• The DX-TL4716E uses motion detection to start alarm recording. The camera field of view mask needs to be setup with the minimum number of pixels, motion threshold and sensitivity. When the set mask meets or exceeds the set parameters the DVR will go into record mode. If the DVR is setup to record motion as an alarm recording then the DVR will record the video and update the alarm list with the new number.

2. How many camera channels support motion detection?

• All camera channels can be setup for motion recording

3. Can I test my motion detect settings to ensure they are set properly?

• When setting the various motion settings, the DX-TL4716E provides a Test mode which allows you to test your settings.

4. Can I set different patterns in one motion mask?

• The DX-TL4716E supports multiple patterns in the motion mask.

5. How many sensitivity levels are supported?

• The DX-TL4716E supports 5 different levels of sensitivity settings

6. What type of recording is supported by motion activity?

• The DX-TL4716E supports Alarm and Regular recording via motion. Regular recording does not record an alarm number in the alarm list.

7. *How can I interrupt motion recording to make changes to my record settings?*

• Go into the "SET RECORD PATTERN" you are using and select "Alarm Input" to OFF. This will provide you with 5 minutes to make needed changes. After 5 minutes, this feature will turn back ON.

System Information:

1. What is found in the SETUP/System Menu Settings?

• The DX-TL4716E utilizes a GUI menu system which is divided into 3 sub menus. The USER menu, the SETUP menu and the SYSTEM menu. The SETUP/System menu is part of the SETUP menu and is where you setup the clock, password, language, rear terminals, On Screen display, Audio and Reset to Factory settings.

2. Is daylight saving supported?

• The DX-TL4716E supports Daylight Saving. Dates & times can be reconfigured to automatically update if any changes are made to the dates that daylight savings commences or finishes.

(In NZ, Daylight Saving currently commences on the last Sunday in September, when 2.00am becomes 3.00am, and ends on the first Sunday in April the following year, when 3.00am becomes 2.00am.)

3. What are the rear terminals used for?

• The DX-TL4716E has 4 Mode out and Call out rear terminals. In the Mode out mode, the rear terminals are used to monitor the DVR activity of Recording, Playing, Low Memory, Power, Alarm and LAN connection. When the DVR is set to monitor any of these modes, the DVR will send out a TTL signal that can be used by an alarm panel to trigger and alarm or notice condition. The CALL out terminals are used to monitor Normal, Alarm LPA and Copy2 recording. When the DVR is set to monitor any of these conditions and the threshold is met, a warning on the monitor and a TTL output is sent by the DVR to an alarm panel to trigger an Alarm.

4. How many levels of password are supported and what are they?
• The DX-TL4716E supports 3 password levels. The first level locks out all functions except for Password Lock release and Help button. The 2nd password level disables the DVR functions except the following. Front of unit – Power, REC/STOP, and Timer. On Remote controller – REC/STOP, and Timer button. Menu operations of SETUP Menu and System Menu. The 3rd Level locks out Menu operations of SETUP Menu and System Menu.

5. How flexible are the multiplexer settings?
• The DX-TL4716E Multiplexer settings are very flexible. The DVR supports two monitor outputs “A” and “B”. Both outputs can display multiple camera displays and support Triplex operation of Live, Playback and REC. on a single multiple display screen.

6. What is the difference between the display of output A and output B?
• The only difference between output “A” and “B” is that Output “B” does not display the DVR’s menu.

7. Can the display be setup to show an alarm camera in full screen then go back to previous multiple display screens?
• The DX-TL4716E can be setup to switch from normal display to display an Alarm channel and to go back to the normal display after the alarm.

8. What kind of options do I have to identify cameras?
• The DX-TL4716E allows you to name each camera, number the camera or not display any camera ID.

9. Is there a way to set the unit back to factory’s original settings?
• The DX-TL4716E has a RESET to FACTTORY SETTINGS function which resets all menu settings except for Time and Day, Local and Communication Password and User ID and Hard disk partitioning are not changed.

Menu Data:
1. What is the ‘Menu Data’ used for?
• The DX-TL4716E uses the Menu Data to copy or save a DVR’s menu settings. For example, after the DVR has been programmed and all settings are done, save the settings to a CD or USB jump drive and you can reload the settings if the DVR is ever replaced or if someone changes the settings. Also, you can also upload the settings to another DVR that has similar settings and just fine tune the 2nd DVR for its unique settings.

2. Can I save my DVR’s menu programmed information?
• The DX-TL4716E uses the Menu Data feature to copy or save a DVR’s menu settings.

3. Can I load different DVR menu information to 2nd DVR and make small unique changes the second DVR?

• The DX-TL4716E uses the Menu Data to copy or save a DVR's menu settings. Also, you can also upload the settings to another DVR that has similar settings and just fine tune the 2nd DVR for its unique settings.

Systems Menu:

1. What is purpose of the System Menu?

• The System Menu provides you access the Communication menu, the PTZ settings, the Service information screen, the Restore function, the Memory settings and it allows you to Clear Data from the various supported recording devices.

COM/LAN

1. What's the purpose of the COM/LAN sub menu?

• The COM/LAN is the sub menu where you can setup the DVR's various communication settings like LAN IP address and associated address and the RS-232 protocol.

2. What does the RS-232 port support?

• The DX-TL4716E utilizes the RS-232 port for PC control of the DVR. This could be local or remote control only. No video is sent out this port.

3. How do you connect multiple units together?

• DX-PC200 LAN/WAN software is available for the DX-TL4716E and allows you to access and control multiple DVRs at the same time.

4. Does the DVR support DHCP?

• The DX-TL4716E supports Static IP address only.

5. What kind of network protocol is supported?

• The DX-TL4716E supports TC/IP protocol.

6. Is there any network software available for the product?

• DX-PC200 application software is available for the DX-TL4716E. This software is licensed free and can be loaded to as many PC's as needed. The DX-PC200 software supports only Mitsubishi DVR's.

7. Does the DVR support web browser communications ?

• The DX-TL4716E does support Web Browser communications.

8. Why does the DVR reset when I change my IP address?

• The DX-TL4716E comes with the default static IP address of 192.168.000.100. When the IP, Subnet or Gateway are changed, the DVR resets enabling it to start using the new address.

Hard Disk and other Memory Devices:

1. What is the minimum and maximum Hard Disk storage supported?

• The DX-TL4716E can support two hard disk drives. At this time, supported HDDs are from 250Gb to 2Tb each, allowing up to 4Tb installed. HDD support is updated over time, and updates can be applied to older units to support newer drives.

2. What kind of storage devices are supported?
• The DX-TL4716E comes with a built in - CD/DVD. DX-ZD6UE Storage Extension units can also be added (up to 14 units can be added, supporting up to 2Tb each).
USB flash memory and external USB HDDs are also supported.

3. Does the Hard Disk have to be formatted before installation?
• The DX-TL4716E does not require that add-on drives are formatted before installation.

4. Can a USB drive be connected to the USB port?
• The DX-TL4716E supports USB 2.0 Hard Disk Drives and Flash drives. The USB port can also support a USB mouse.

5. Can I partition the Hard Disk?
• The DX-TL4716E allows for regular and alarm partitioning.

Network and Internet Information:
1. What kind of network does the unit support?
• The DX-TL4716E has a built in 10/100Base-T port. LAN and WAN communication are supported

2. Can I connect to the unit via Internet Explorer ?
• The DX-TL4716E supports both IE and application communication. An ActiveX control is available for Internet Explorer.

3. What is the operational difference between a web browser connection and DX-PC200 application software?
• The Web Browser is for simple functions like view, playback and search and some programming. The DX-PC200 application software is very powerful software that allows you to do everything that the Web Browser does and more. For example the DX-PC200 software has a simple GUI layout where you can select display patterns & drag cameras. The software is also duplex where you can view and playback at the same time on the same screen. You can also listen to live audio over the network, copy sections of video to your PC, program and control the DVR, connect to multiple DVR's and load specific cameras from each and much more.

4. How do I copy data to my PC via my network connection?
• To copy data from your DVR to your PC, launch the DX-PC200 software and establish a connection. From the main window select the box next to the DVR No. When the Recorder Panel is displayed select the Section Download icon. Input the time and date and cameras that have the needed video select if you want to also copy the FSM player which is needed to playback on a separate PC. Downloading will take place and inform you when complete.

5. Why does the DX-PC200 take over my desktop when I launch the Software and how can I get back my desktop?
• The DX-PC200 software has two modes of operation when launched. The Simple mode does take over your desktop. You can minimize the effect by changing your PC desktop "Task Bar and Start Up" settings to Auto-Hide the Task Bar. This will allow you to launch the desktop when you drag the mouse to the Task Bar area and select Show Desktop.

6. What is the maximum bandwidth usage when connecting via DX-PC200?

• The maximum bandwidth used by the DX-PC200 is about 1MB.

7. Is there a bandwidth throttle?
• The DX-PC200 software does have a bandwidth throttle which allows you to fix the amount of bandwidth that can be used. The lowest setting is 30k and the highest setting is not limited.

8. Is audio available via the network?
• One way live audio is available via the PC200 software. No Playback audio is available at this time.

9. Can I control a PTZ camera via the network?
• Yes, all PTZ cameras connected to the DVR, once configured can be controlled via the DX-PC200 software.

10. How many users can connect at one time?
• Up to 5 users can connect to the DVR using the DX-PC200 software. Up to 10 users can connect to the DVR via the Web Browser.

11. How is priority for control assigned?
• Priority access is provided by the system administrator. If two users have the same access, the first connected user has control.

12. Is there a way if needed to disconnect all users and only allow one user to take over full control of the unit?
• For emergency situations, the DX-PC200 software has a special port that can bump off all connected users and take over full control of the DVR.

13. Can I connect to multiple DVR's via one PC and use one PC screen?
• Yes, with the DX-PC200 software you can connect to multiple DVR's and display various cameras on a single PC screen.

14. Is there more than one operational mode for the DX-PC200?
• DX-PC200 has two operational modes, Simple mode is easy to use with a fixed area for video display and controls are laid out for ease of use. Full mode allows you to display various windows over the desktop.

15. What is the Patrol function and how does it work?
• The Patrol function allows you to setup the DX-PC200 software to go through a tour of various display patterns or even various DVR selected cameras.

16. Can I assign display patterns to function keys?
• Yes

17. Is DX-PC200 software simplex, duplex or triplex?
• DX-PC200 is Triplex. It supports recording, live view and also playback from any channel at the local pc screen.

18. Can I assign specific cameras to display patterns?
• Yes

19. Can I program the DVR via the network connection?

• Yes